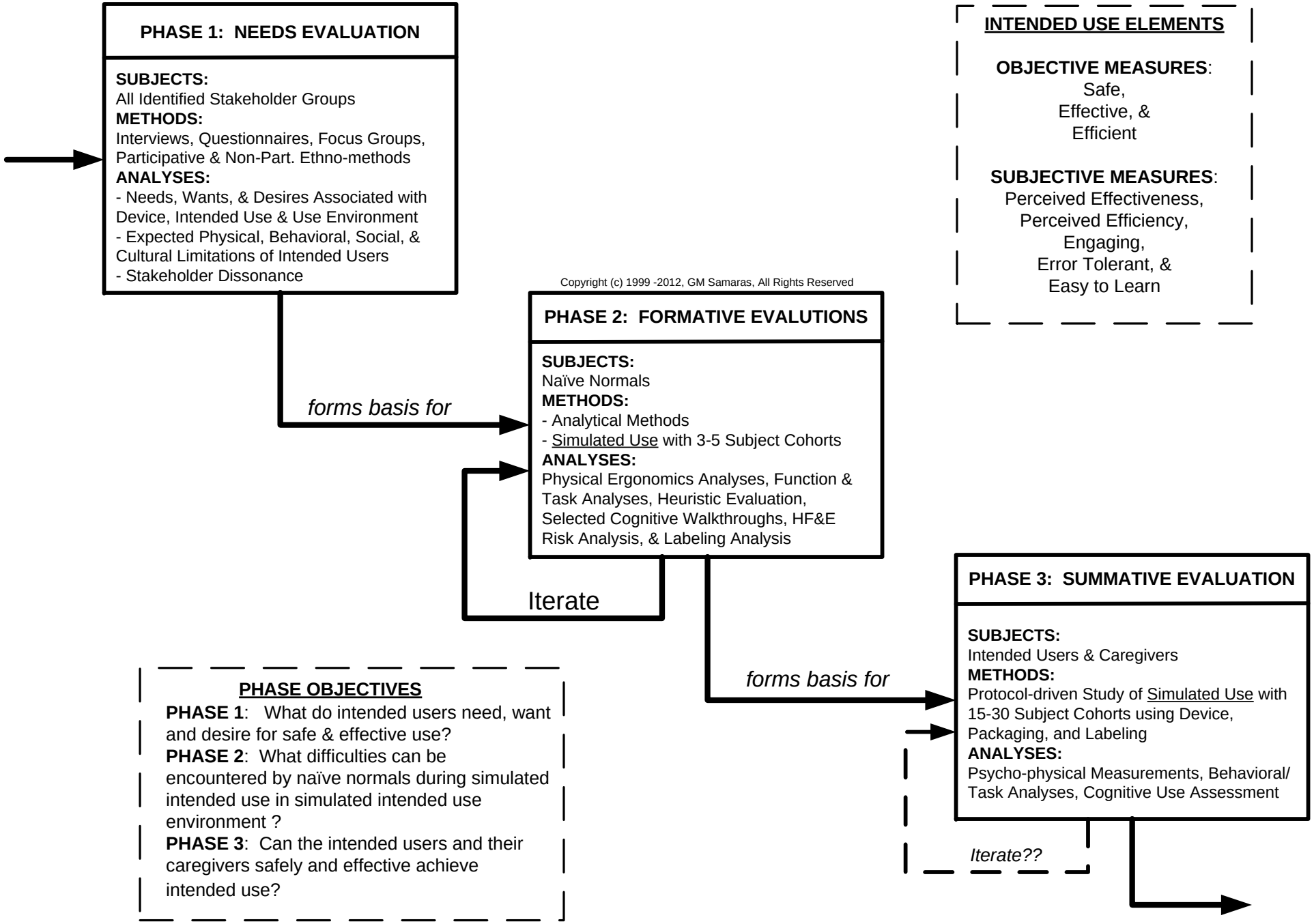STANDARD USE & USABILITY EVALUATION